

JAMES V. PAPAGEORGE

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SECURITY MANAGEMENT & INVESTIGATIVE SERVICES

INTERVIEWING | PHYSICAL SECURITY MANAGEMENT | PROTECTIVE SERVICES | RESOURCE ALLOCATION
CORPORATE INVESTIGATIONS | FRAUD, CRIMINAL, FINANCIAL, THEFT INVESTIGATIONS

Trusted, energetic, accountable professional with 20+ years' expertise in corporate security, risk mitigation, law enforcement, and crisis management. Delivers pragmatic leadership as a former law enforcement professional with expertise leading teams and cultivating programs that improve overall safety and security operations. Skilled at performing security audits and risk analyses, process benchmarking, and driving synergistic change. Performance-driven investigator with successful history of identifying corporate security breaches and investigating incidents ranging from corruption, financial fraud, and employee misconduct. Consistently delivers relentless drive serving as security expert and liaison with all local, state, federal, and international law enforcement agencies.

AWARDS & KEY AREAS OF EXPERTISE

Awarded numerous honors and recognition for outstanding policing and law enforcement achievements:

- * **Silver Medal of Valor** - Fairfax County Chamber of Commerce * **Valor Award** - Virginia Assoc. of Chiefs of Police *
- * **Police Officer of the Year** - Tysons Corner International Optimist Club *

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|---------------------------------|----------------------------|-------------------------|---------------------------|
| ▶ Global/International Security | ▶ Corporate Security | ▶ Investigations | ▶ Reporting/Documentation |
| ▶ Law Enforcement | ▶ Physical Security Audits | ▶ Interviewing Strategy | ▶ Personnel Security |
| ▶ Trial/Court Testifying | ▶ Evidence Analysis | ▶ Facilities Protection | ▶ Policies and Procedures |

PROFESSIONAL EXPERIENCE

BT AMERICAS INC., Reston, VA

2000-Present

A division of British Telecommunications, London, UK; one of the largest global telecommunications services companies.

Head of Physical Security – Non UK (2009-Present)

Spearheaded the direct physical security of 1700+ global sites. Benchmark and oversee risk criteria development/assessment, audit evaluation, and resource management. Consult and hold accountability of all personnel security in North America. Serve as Administrator for the Logical Security Systems.

- Seamlessly managed physical audits of the Top 300 sites based on risk criteria.
- Slashed global guarding budget by 15% over last year's spending by successfully formulating and implementing a strategic plan to streamline processes and allocate resources effectively and efficiently.

Regional Security Manager – North America (2000-2009)

Chief leadership and full-charge oversight of all aspects of personnel security within North America and to ensure policy compliance, risk mitigation, and overall resource optimization. Review, analyze, and recommend capital improvements as per physical audit results. Conceive, plan, and formulate incident management plans and align them with corporate incident management process and procedures. Recommend employee and pre-employment screening criteria to Human Resources and its appointed agents.. Audit compliance levels in all regions. Develop and manage budgets and financial controls to attain fiscal responsibility. Be the single point of contact and representative in BT security for national government related queries and mandates in coordination with the regions Chief Council.

- Championed role as **Lead Investigator** on all regional security incidents. Coordinated internal/criminal investigations; interviewing employees, contractors, and witnesses as needed.
- Outlined and benchmarked remedial action plans following security breaches, failures, or weaknesses identified by crime reports, audits, or security reviews.

ADDITIONAL EXPERIENCE

FAIRFAX COUNTY POLICE DEPARTMENT (FCPD), Fairfax, VA

Prior to 2000

A full-service law enforcement agency, the FCPD services a population of 1,081,726 citizens in Fairfax County.

Patrol Supervisor – 2nd Lieutenant

Directed a team of 25 police officers in all aspects of commercial and residential patrolling. Finalized schedules and duties as per officer training, skills, and expertise. Regularly conducted performance reviews. Served as expert on team development, crisis management, issue resolution, and investigations.

Led internal and special investigations; collaborated with other law enforcement agencies as needed. Directed resources at major crime scenes and public safety incidents. Administered all areas of relations building, team mentoring, task force management, budget control, and document compilation.

Internal Affairs Investigator – 2nd Lieutenant

Personally selected and appointed by the Chief of Police to investigate allegations of misconduct committed by police officers. Attended and testified at state and federal civil and criminal trials.

Criminal Investigation Supervisor – 2nd Lieutenant

Supervised and mentored a team of six investigators in criminal investigations. Ensured compliance with all laws and regulations. Conducted interviews, interrogations, and analyzed evidence that led to prosecution at the State-level.

EDUCATION, TRAINING, & CREDENTIALS

M.S., Master of Science in Management and Business

National-Louis University, Evanston, IL

B.S., Bachelor of Science in International Economics

Georgetown University, Washington, D.C.

Training & Development

In addition to extensive law enforcement training, on-the-job training, and coursework, completed:

- Advanced Internet/Social Network and Investigation and Background Checks
- Best Methods for using Internet Search & Analysis in Intelligence and Investigations
- Private Security Company Operations Standards Workshop
- Reid Technique of Interviewing and Interrogation – John E. Reid & Associates
- Vance Security Executive Protection Course
- Global Security Group Travel Security Course
- Internal Affairs Investigations School

PROFESSIONAL AFFILIATIONS

ASIS – American Society for Industrial Security

Fraternal Order of Police – Loudoun County, Virginia